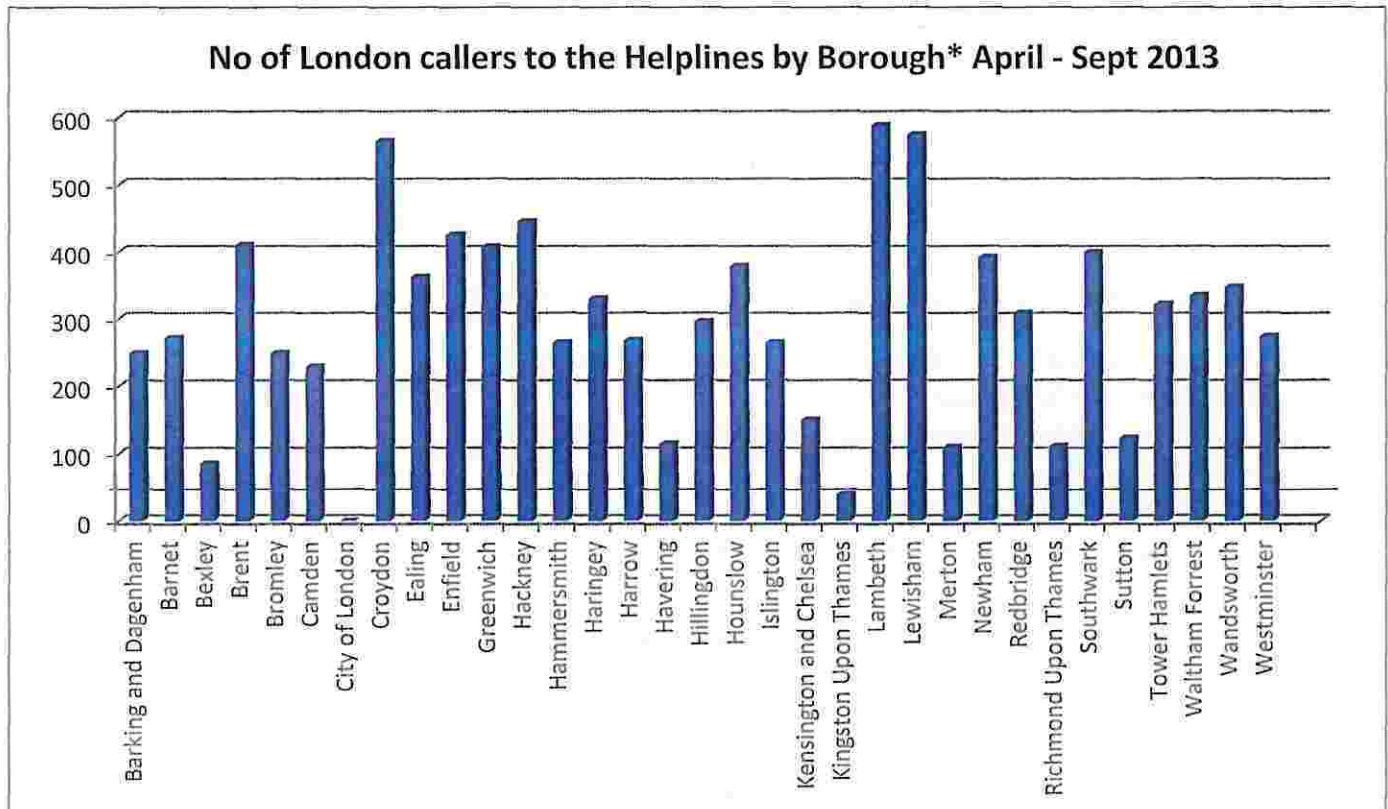


## Update on impact: October 2013

In the 6 months from 1<sup>st</sup> April to 31<sup>st</sup> September 2013 the Domestic and Sexual Violence Helplines:

- Responded to **11,886** callers from London
- Referred 1,499 women in London to a refuge space
- Provided information on welfare benefits, immigration, medical, housing and/or legal rights to 4,291 callers in London
- Carried out online crisis and safety planning for 4,928 callers in London



\*A further 2,187 calls were received from London where the Borough was unknown.

### The ASCENT Project

The partners delivering London domestic and sexual violence helpline services are doing so as part of the ASCENT project. ASCENT is a project of the London Violence against Women and Girls (VAWG) Consortium, delivering a range of services for survivors of domestic and sexual violence, under six themes, funded by London Councils.

For more information about this project, please do not hesitate to contact Nicki Norman, Director of Operations, Women's Aid - [n.norman@womensaid.org.uk](mailto:n.norman@womensaid.org.uk)